

#### 2018 MUSE International

704 - Soup to Nuts - Data Repository 101

Presenter: Jamie Gerardo

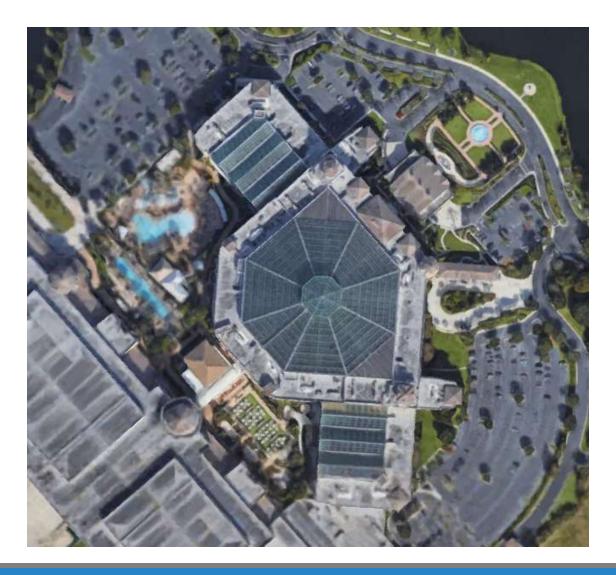
## Today's Agenda



- Data Repository Overview
- Operational Management
- Data Validation & Auditing
- Microsoft SQL Server & Management Studio
- Report Presentation Options



# Data Repository Overview

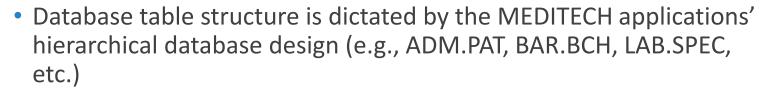




## What is the Data Repository?

- For starters, it's a big database
  - Most BI architects would call it a data warehouse





- It has minimal metadata (i.e., data about data where did this data come from?)
- Business rules are maintained in MEDITECH (no foreign keys or DRI in the database)





#### Why Use the Data Repository?

Or...why shouldn't I use NPR/Report Designer?

- DR was originally developed as a decision support platform
  - Ideal for retrospective aggregate reporting
- As MEDITECH has evolved, so has the DR
  - Near real-time data latency allows for clinical,

patient-centric reports too



### Data Repository Benefits

- SQL recordsets can be used for both detail and summary reports
  - Meaningful Use measures
  - Inpatient census → patient account details → Lab test results
- Cross-module reporting is easy
  - Show patient demographic info from ABS/ADM/BAR along with all diagnoses, pharmacy drug administrations, clinical documentation
- Retrieving data from SQL is fast forget about waiting for the report to compile
  - Writing efficient queries is key
  - Create your own indexes for even better performance
- Develop datamarts to feed web applications or data extracts to other systems
- DR is not affected by MEDITECH application downtime
  - Great resource for critical reports when MEDITECH is offline (eMAR, Inpatient Order Summary, etc.)



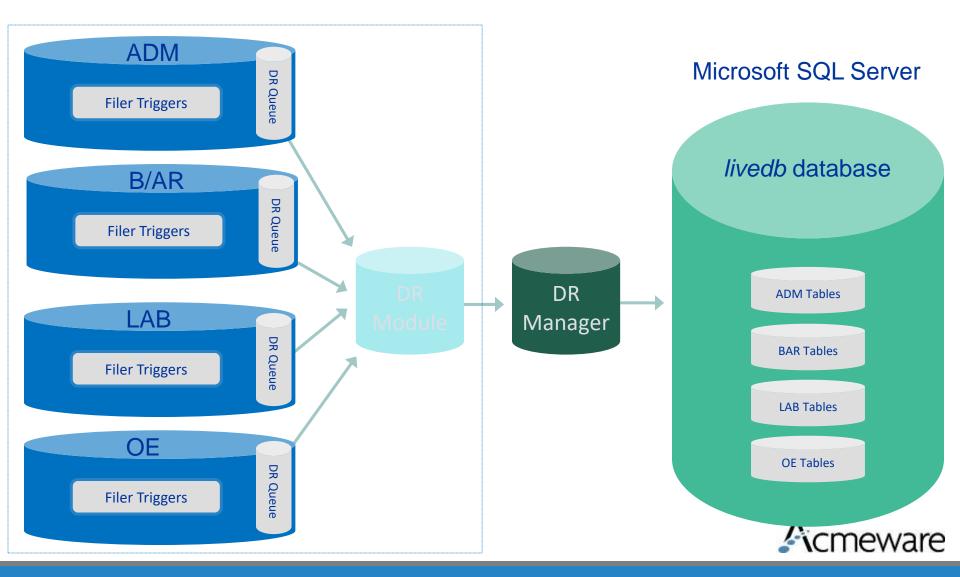
#### DR Components

- MEDITECH DR data extraction code (automated "hooks") are present in every application module (ABS, ADM, BAR, etc.)
- MEDITECH Data Repository application
   module
- DR Manager application (a Windows server-based component)
- SQL Server Databases
- The DR has a lot of potent juires client report and/or application development to provide end-user value

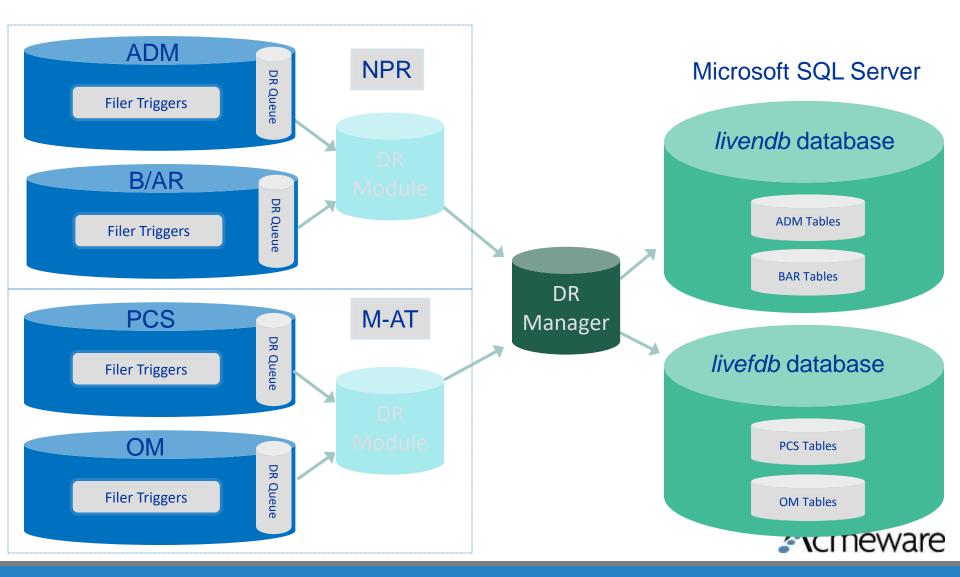




#### DR Component Schematic – MAGIC & C/S

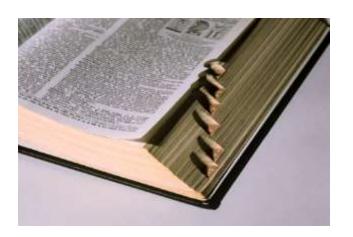


#### DR Component Schematic – 6.0 & Expanse



#### Important DR Terminology

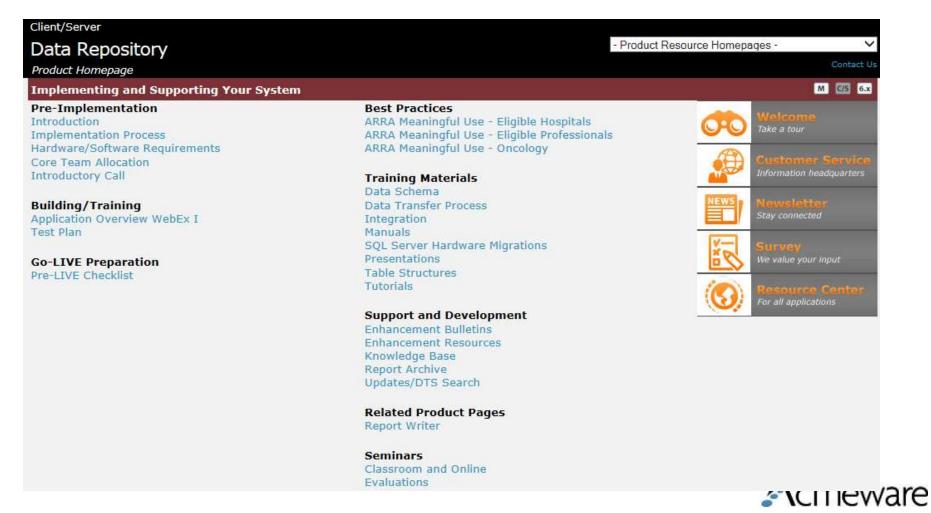
- Core tables
  - What tables will you use for reporting?
  - Now...with ARRA/Meaningful Use flavors!
- Enabled for transfer
  - Which tables will receive regular, ongoing updates?
- Initial loads
  - How are new tables initialized or existing data discrepancies resolved?





### Meditech DR Product Homepage

#### https://www.meditech.com/prdr/homepageCS.asp



## Client/Server Product Resources Data Repository

#### Table Structures

Data Mapping Data Repository and NPR

Data Mapping Data Schema

Database Design Considerations

Decisions on Data

Key Levels

Priority Reporting Tables

#### **Comparing NPR to DR**

Certain objects in MEDITECH NPR correspond to objects in the Data Repository (DR).

For example:

NPR Components	Data Repository
DPMs and segments	DR Tables
ADM.PAT	AdmVisits, AdmittingData, AdmDischarge, etc.
OE.ORD.main	OeOrders
Elements	DR Columns
URNs	Primary Keys (AdmVisits.VisitID)

Each NPR DPM may be associated with multiple DR tables. Also, each NPR element corresponds to a specific DR column.

#### Data segments versus relational table structures

The fundamental difference in the way data is stored in the MEDITECH applications and in the the DR SQL Database is that the MEDITECH NPR

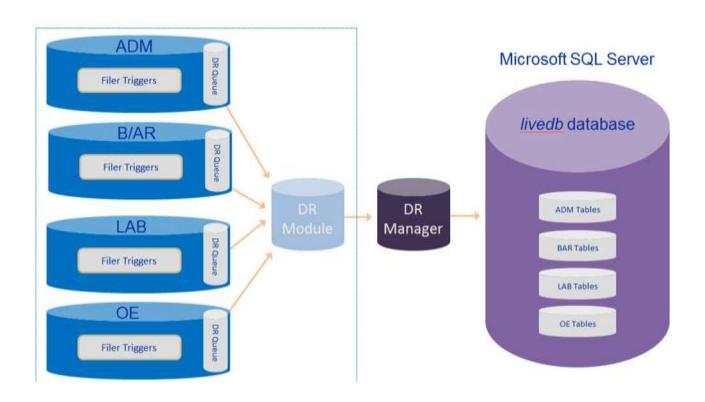


# Operational Management





#### The MEDITECH DR Module



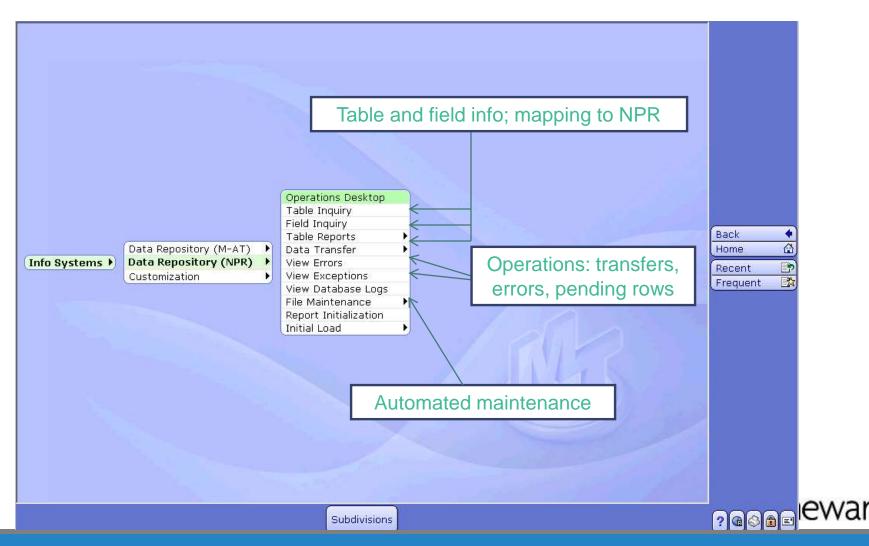


#### The MEDITECH DR Module

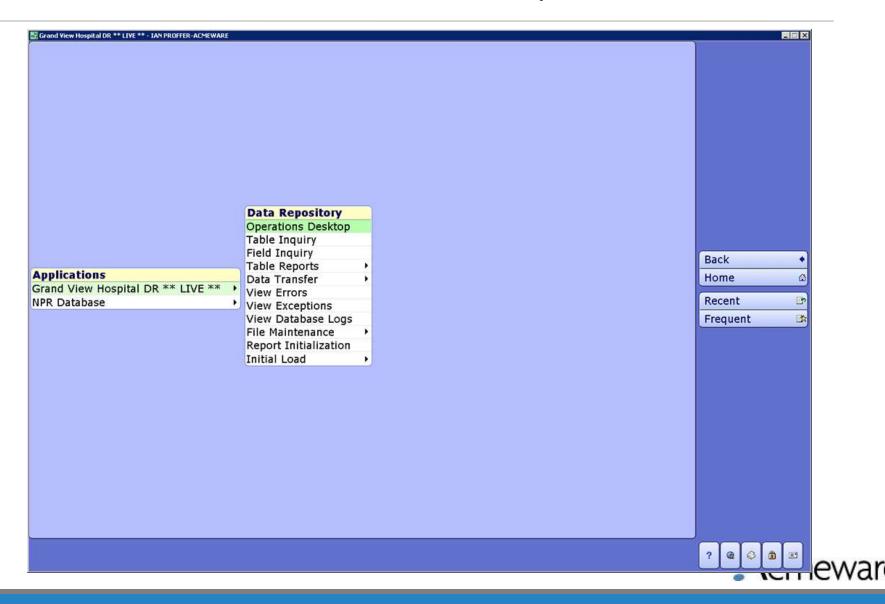
- Monitoring DR transfer activity
- Reviewing DR errors
- Logging service issues/tasks with MEDITECH



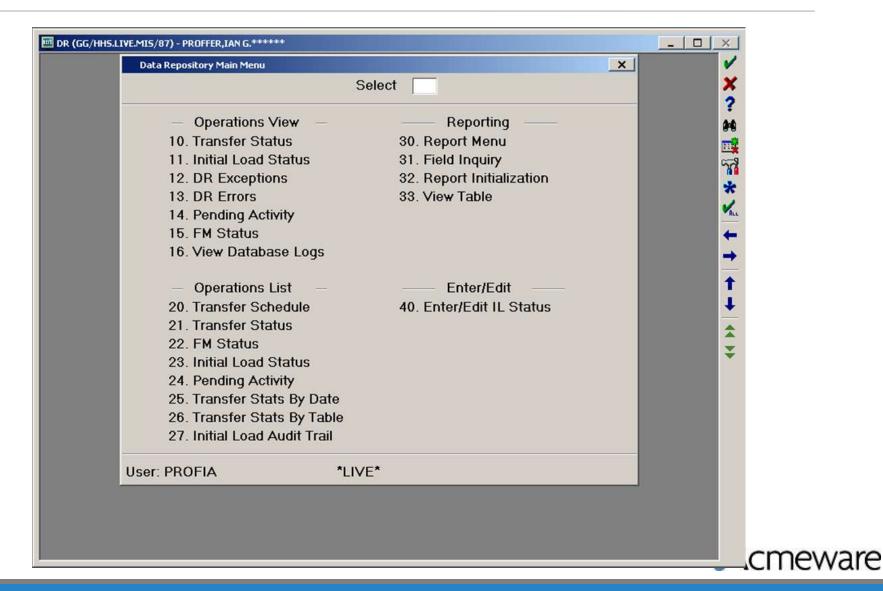
# DR Main Menu – 6.x (M/AT)



## DR Main Menu – Client/Server



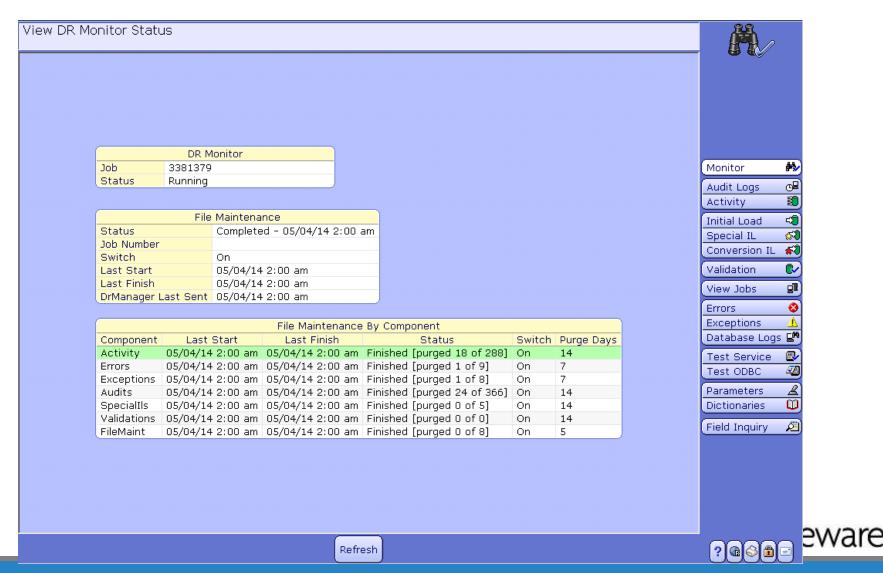
#### DR Main Menu – MAGIC



## Operations Desktop – 6.x NPR



# Operations Desktop – 6.x M/AT



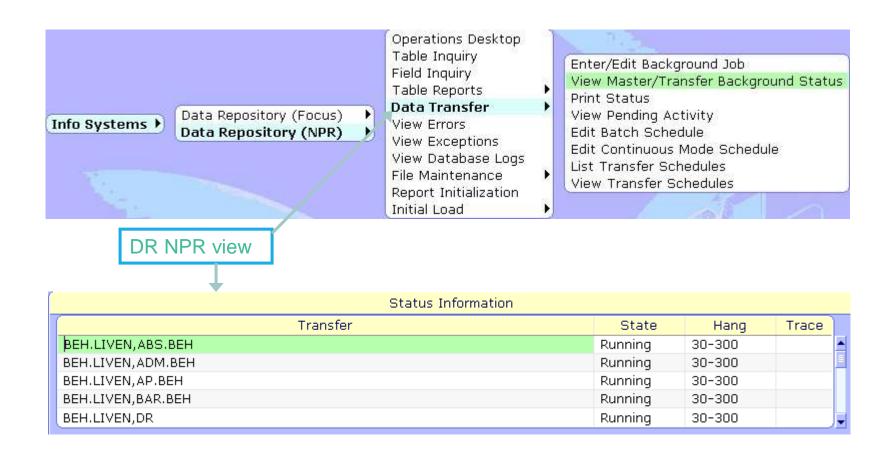
# Background Transfers <



- What do they do?
  - Background jobs monitor MEDITECH applications and send new or updated data to Data Repository tables
- Who manages them?
  - Your staff are responsible for monitoring
  - MEDITECH typically gets involved when jobs are not running properly

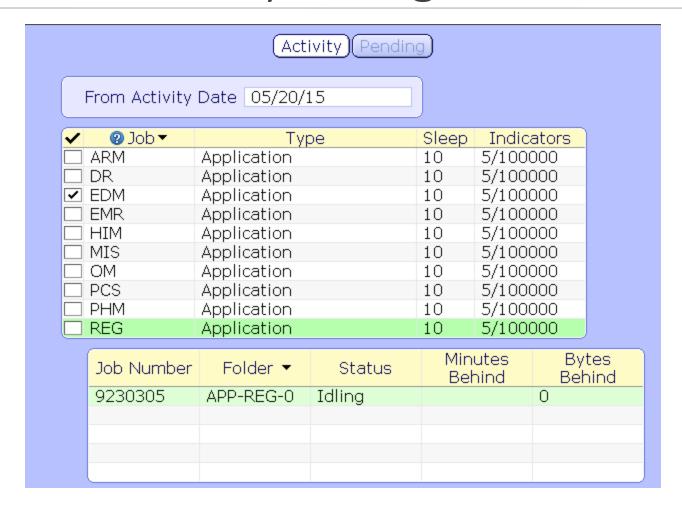


### Transfer Activity/Background Jobs





## Transfer Activity/Background Jobs



M-AT Status of DR Activity Jobs



#### Monitoring/Maintaining Background Jobs

- Background jobs can be running without tables getting properly updated
- Look for any status that indicates activity
  - (Running, sleeping, etc.)
  - Halted, crashed, unknown these statuses require intervention
- Do not reboot server without stopping jobs (completely)



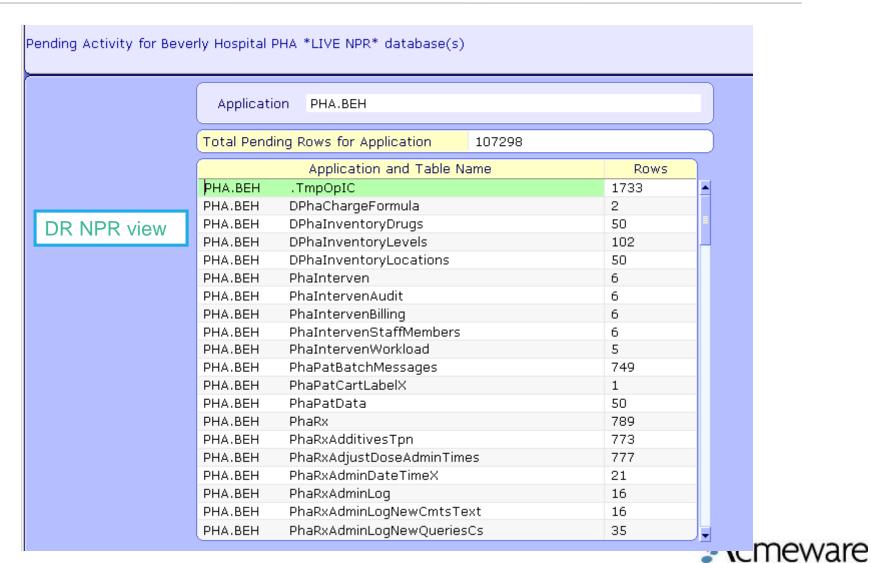
#### Adding Background Jobs

- Why create additional background jobs? (Current job is taking too long to update the DR tables.)
- You can split larger applications into multiple jobs (e.g. BAR).
- You can segment off particular tables that are used for real time reporting.

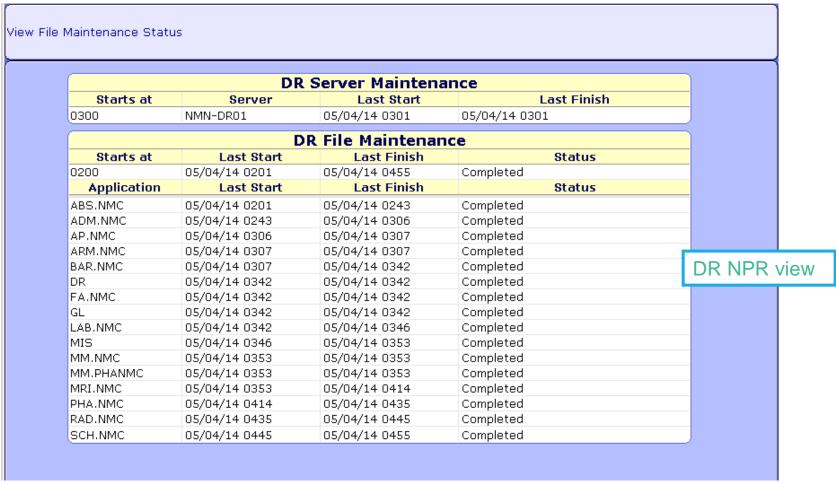
\* The ability to have additional transfer jobs depends on your current ring release



# Operations – DR Pending Activity

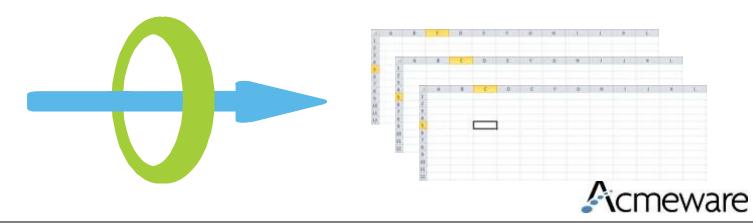


#### Operations – File Maintenance

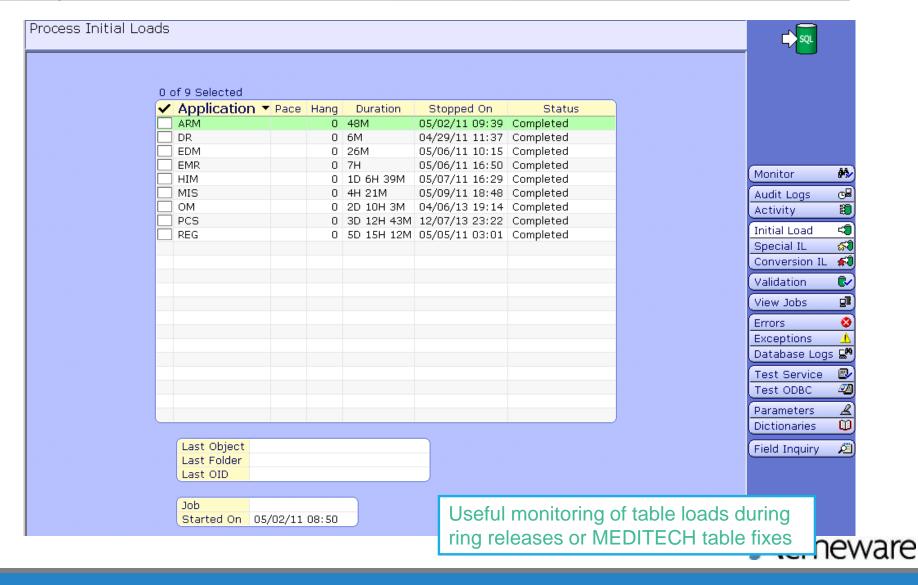


#### **Initial Loads**

- What do they do?
  - Special background jobs used to initialize DR tables with all available data from the parent MEDITECH DPM, segment or element
- Who manages them?
  - Your staff are responsible for monitoring
  - Only MEDITECH can start and maintain initial loads



## Operations – Initial Loads (6.x)



#### Operations – Initial Load Status

Database	Idle	Started	Finished	Duration	Status	
ABS.NMC		04/15/14 1443	04/16/14 0723	16H 40M	Finished	
ADM.NMC		04/15/14 1442			Stopped	
AP.NMC		04/29/11 1334	04/29/11 1358	24M	Finished	
ARM.NMC		05/25/11 1414	05/25/11 1414	OM	Finished	
BAR.NMC		03/26/13 1537	03/27/13 2343	1D 8H 6M	Finished	
DR		04/15/14 1442	04/15/14 1449	7M	Finished	
FA.NMC		04/29/11 1202	04/29/11 1202	OM	Finished	
GL		04/29/11 1216	04/29/11 1250	34M	Finished	
LAB.NMC		04/16/14 1139	04/16/14 1156	17M	Finished	
MIS		04/15/14 1453	04/15/14 1548	55M	Finished	
MM.NMC		09/04/13 1517	09/04/13 1550	33M	Finished	
MM.PHANMC		05/12/11 0756	05/12/11 0756	OM	Finished	
MRI.NMC		05/26/11 1459	05/26/11 1501	2M	Finished	
PHA.NMC		04/23/14 0819	04/23/14 1317	4H 58M	Finished	
RAD.NMC		04/01/14 1640	04/02/14 0115	8H 35M	Finished	
SCH.NMC		04/01/14 1640	04/01/14 1757	1H 17M	Finished	



## Dealing with DR Errors

- Monitoring for recurring or one-time errors
- DR Parameters that affect error diagnosis
  - Activity index days
  - Error log days
- Reporting errors to MEDITECH

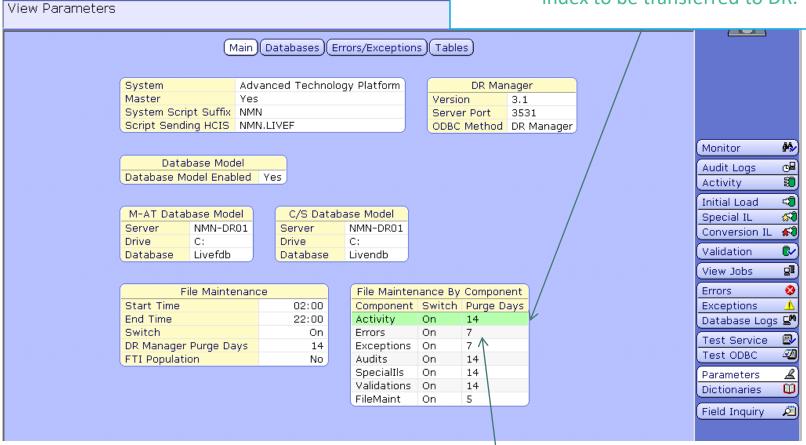




#### **DR** Parameters

Activity Days (typically set to 7-10):

Determines how long activity remains in an index to be transferred to DR.



Error Log Days (default is 3): we recommend increasing this to 7-10 days

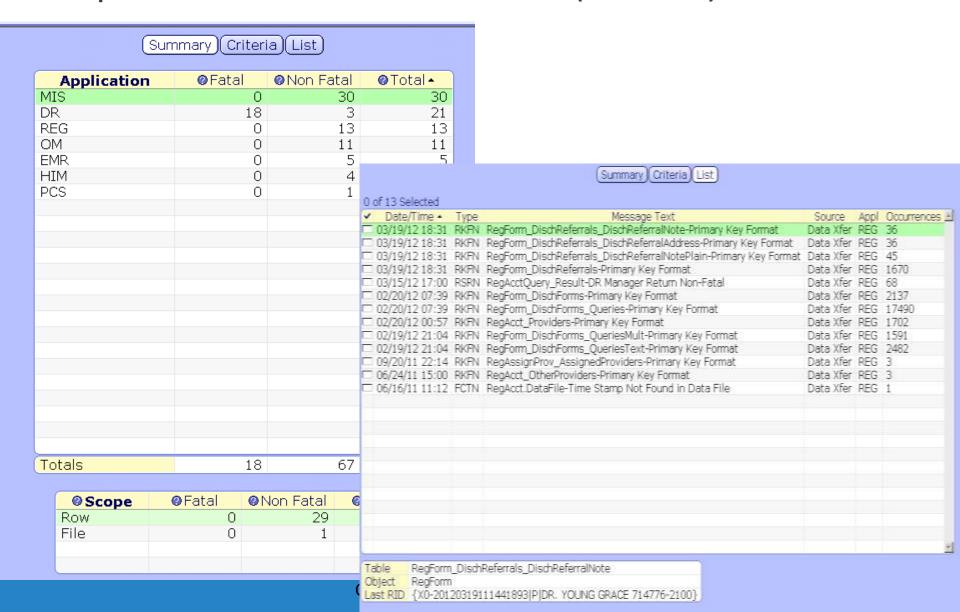


## Operations - DR Errors (NPR)

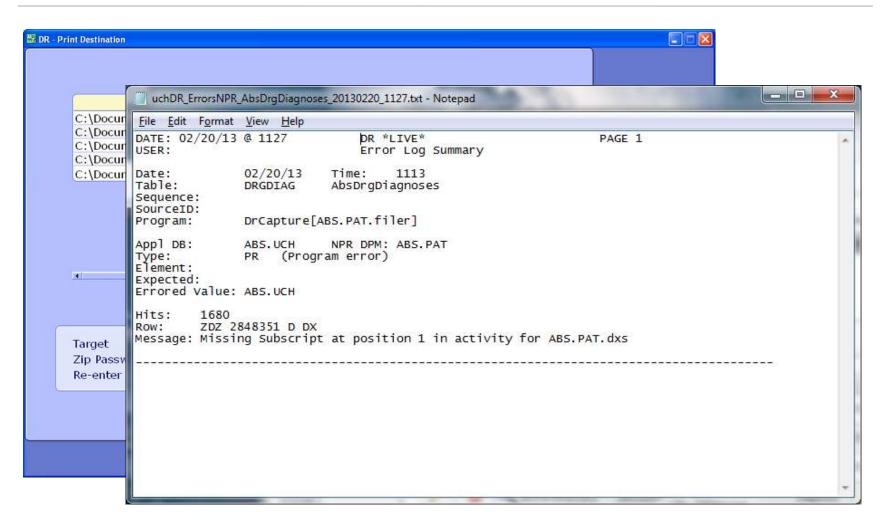
	The Part of the Part of	01-1		T.U.
~	Application Database			Title
Ш	ABS.NMC	ON	Northwestern Medical Center ABS	
	ADM.NMC	ON	Northwestern Medical Center ADM	
	AP.NMC	ON	Northwestern Medical Center AP	
	ARM.NMC	ON	Northwestern Medical Center ARM	
	BAR.NMC	ON	Northwestern Medical Center BAR	A summary of recently logged erro
	DR	ON	Northwestern Medical Center DR	within DR; it can be downloaded to
	FA.NMC	ON	Northwestern Medical Center FA	· · · · · · · · · · · · · · · · · · ·
	GL	ON	Northwestern Medical Center GL	for regular or automated review.
	LAB.NMC	ON	Northwestern Medical Center LAB	
	MIS	ON	MIS Database	
	MM.NMC	ON	Northwestern Medical Center MM	
	MM.PHANMC	ON	Northwestern Medical Center MMPH.	A
	MRI.NMC	ON	Northwestern Medical Center MRI	
	PHA.NMC	ON	Northwestern Medical Center PHA	
	RAD.NMC	ON	Northwestern Medical Center RAD	
	SCH.NMC	ON	Northwestern Medical Center SCH	

Date Range: <none></none>							
DR E	rror Summary				Type: <none> Table: <none></none></none>		
Tota	Total Distinct Errors: 3 Text: <none></none>						
	Last Occurrence	Type	Database	Hits	Error Message		
	20140504 0000		LAB	3	Unknown error [] - Can't expand activity, DR.DATA.exsubs is missing		
	20140504 0000		LAB	3	Unknown error [] - Can't expand activity, DR.DATA.exbuf1 is missing		
	20140504 0000		LAB	3	Unknown error [] - Can't expand activity, DR.DATA.exb is missing		

## Operations - DR Errors (M/AT)



## Operations – Download Errors to File





## Determining Which Errors to Report

- How often is the error occurring? (Just once or repeatedly?)
- Does the error affect the SQL database?
  - Many errors are logged from MEDITECH, but do not affect the DR
- Is the error a symptom of a wider system problem?
  - Network down, server rebooted, etc.
- Only report errors that reference tables that are active (receiving data) and used for reports
- For errors that occur repeatedly, only provide the latest example to MEDITECH
- "Skipped Activity" messages should be reported immediately





## DR Error Examples

#### Key items when reviewing errors

#### Example not to report:

DATE: 20110414 TIME: 0001 TABLE: LACSAX1 LabSpecAlerts

Sequence:

SOURCEID: OSC MIS DB: OSC

PROGRAM: DrXferBkg[K]

APPL DB: SCH.SSM DPM: LAB.C.SPEC

TYPE: PM Program missing

ELEMENT: EXPECTED: ERROR VALUE:

ROW:

MESSAGE: SCH.SSM's LabSpecAlerts expander

is missing

This is typically not a table used for reports

#### Example to report:

DATE: 20110221 TIME: 1143

TABLE: VISITCLI AdmVisitClinicalQueries

Sequence: 4391

SOURCEID: OSC MIS DB: OSC PROGRAM: DrXferBkg[T:ADMQUERY]
APPL DB: ADM.OSC DPM: ADM.PAT

TYPE: S Socket
ELEMENT: SQL
EXPECTED:
ERROR VALUE:

ROW: 873550 MIO5UD Y 1

MESSAGE: Primary key VisitID is missing



#### DR Error Messages

Always confirm with your DR specialist. These are some general guidelines.

Messages that don't typically require action

MESSAGE: Unable to open prefixes to ADM.OSH database

MESSAGE: Missing subscript at position 0 for OE.STAT.transcription.stats

MESSAGE: Violation of PRIMARY KEY constraint 'mtpk\_ep551386'. Cannot insert duplicate key in object 'DMisUserC~. Check Server Error Log for more info SQL Non Fatal Error

MESSAGE: Line 1: Incorrect syntax near '{'... Check Server Error Log for more info SQL NonFatal Error

MESSAGE: Unable to find segment from physical [No prefix for segment [Physical.] and nil in @.db]

MESSAGE: No pointer for include children of AP.AHS.TmpOpIC table

MESSAGE: CON DR Server not responding to ECB command - ACK 98 SQL Fatal Error <VISITCLI> DR Server not responding to ECB command

Messages you should report to MEDITECH

MESSAGE: AdmVitalSigns Activity skipped, not in Pending status

MESSAGE: Primary key BillingID is missing

MESSAGE: Missing subscript IN ACTIVITY at position 1 for BAR.PAT.main

MESSAGE: Unknown error [SYS] - Segment A is down, unable to start

DrXferBkg[T:ADMQUERY]



#### Opening Service Issues with MEDITECH

Acmeware Consulting For DR
This connection to MEDITECH.com is https/ssl secured.

Service Issues

#### Include Text Entries Issue Status Submitted By Customer Contact Module **Text Sort Order** All Text Entries \*ALL\* McQueen Dan \*ALL\* Chronological All except complete Proffer.lan Inverse Chronological Last Entry Only Complete Ring, Gary Change Control (Live) Rowe, Martha By Module View/Edit Active Issues By Module Patient Safety View/Edit Potential Patient Safety Issues All Active View/Edit All Active Issues Edited Since View/Edit Issues Edited Since May 12, 2012 0000 (Eastern Time Zone) No Edits Since View/Edit Issues Not Edited Since | Apr 12, 2012 0000 (Eastern Time Zone) Individual View/Edit Individual Issue # AuditTrail View/Edit Audit Trail Issue # Download **Download Issues** New Issue Enter New Service Issue Would you like to Search our Knowledge Base for issues? Completed View Completed Service Issues Statistical Statistical Reports

#### Service Issue Guidelines

- Include ring release version in description along with table name and indication of the issue
  - 5.66 AdmVisitQueries Primary Key Missing VisitID
  - 5.66 MRI.DRC.insure.order Missing subscript Pos 1
  - 5.66 LabSpecimenResults Activity Skipped
  - 6.14 PhaRxAdminCriteria Enable for transfer
- Maintain a Priority List for all of your DR tasks
- Provide as much detail as possible within the task
  - Include error log entry, frequency of error and other relevant symptoms

Issue: DR #6133704 (Mar 2, 2015)

Status: Open Priority: Routine

Priority Lists: #3 on DR Priority List

Description: 5.66.07 LabSpecimenTests - Column Discrepancies

Request Type: Problem

Customer Contact: James Durbin (617-555-1212)
Issue Notification: james@whatsuphosp.org (All Edits)

Module Notifications: ACME,SMH (jmcdonald@acmeware.com) - MEDITECH Edits



# Data Validation & Auditing



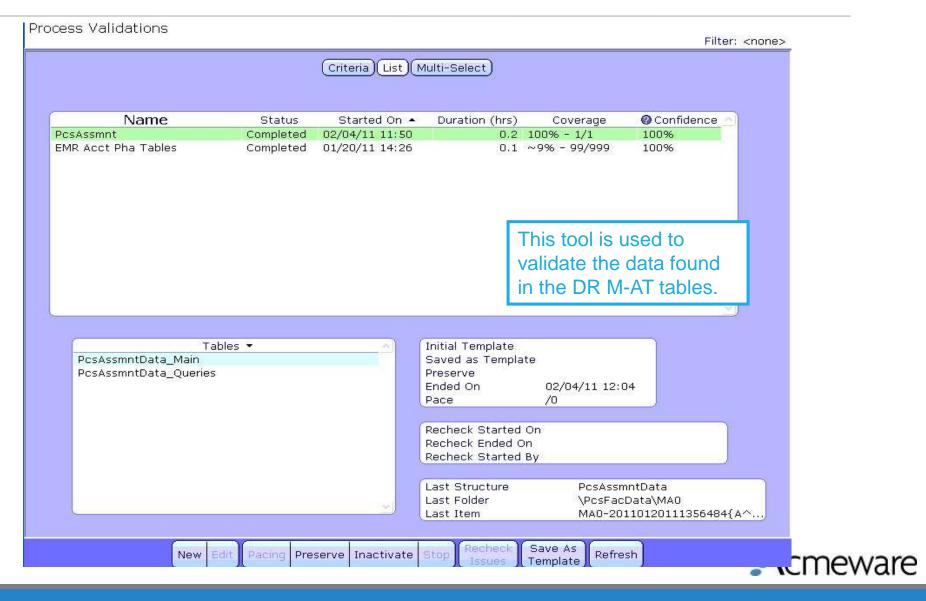


#### Auditing and Validation Options

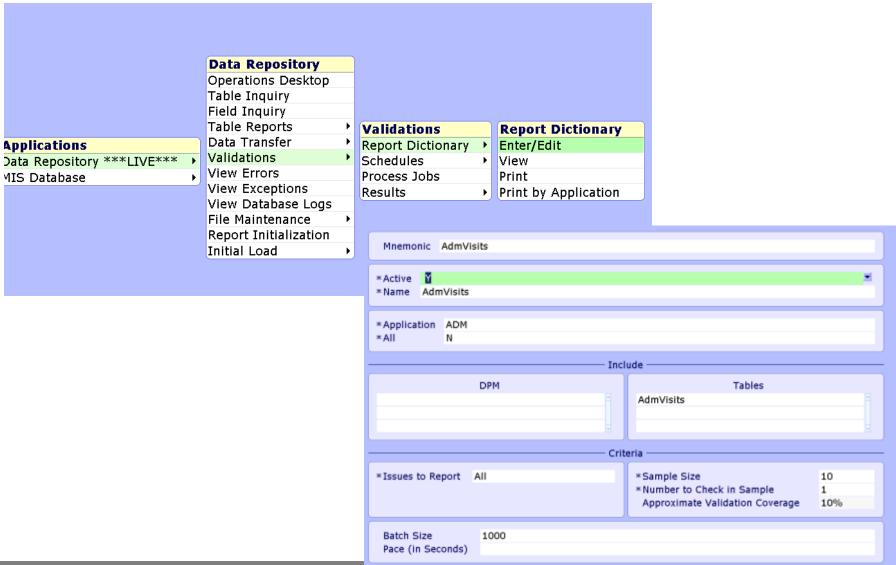
- Auditing Applications
  - Meditech DR Validation
    - MAGIC and CS 5.65, 6.x
  - 3<sup>rd</sup>-Party Applications
- Manual validation
  - Compare NPR / Report Designer reports to DR reports



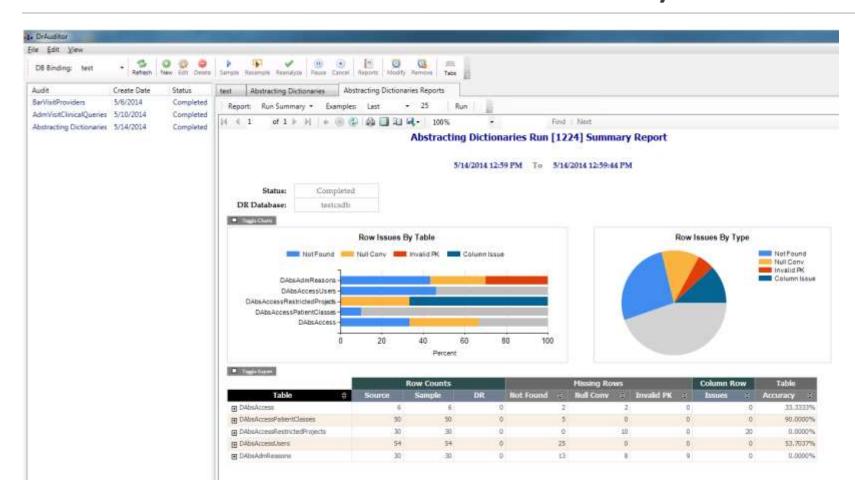
## Operations – Validations in M/AT



## Operations – Validations in C/S



# Data Validation – 3<sup>rd</sup> Party





## Manual Data Comparison

- Compare content of NPR/Report Designer with DR-based reports
  - Review data side-by-side on existing reports
  - Export data from MT to delimited file; import into SQL and write ad-hoc queries to compare against DR data
- DR tables DrTableMain and DrTableColumns help you map data from NPR to DR

	TableID	Name	DataType	Length	SortKey	NprDpm	NprSegment	NprElement
1	avisits	SourceID	varchar	3	1	DR.PARAM	appl.databases	DR.PARAM.appl.source.id
2	avisits	VisitID	varchar	30	2	ADM.PAT	main	ADM.PAT.um
3	avisits	AccountNumber	varchar	15	0	ADM.PAT	main	ADM.PAT.acct.number
4	avisits	Address1	varchar	75	0	ADM.PAT	pt.addr	ADM.PAT.pat.street
5	avisits	Address2	varchar	75	0	ADM.PAT	pt.addr	ADM.PAT.pat.street2
6	avisits	Affiliation	varchar	30	0	ADM.PAT	pt.other	ADM.PAT.affiliation
7	avisits	BedID	varchar	15	0	ADM.PAT	main	ADM.PAT.bed
8	avisits	BirthDateTime	datetime	10	0	ADM.PAT	main	ADM.PAT.birthdate
9	avisits	City	varchar	75	0	ADM.PAT	pt.addr	ADM.PAT.pat.city
10	avisits	ClientID	varchar	44	0	ADM.PAT	pt.other3	ADM.PAT.refer.client
11	avisits	Confidential	varchar	1	0	ADM.PAT	pt.other4	ADM.PAT.confidential



#### Reporting Audit Discrepancies

- Only send recent data discrepancies to MEDITECH; it makes it easier to troubleshoot and resolve
- Limit service issues to one table or related tables only
- Task descriptions should include the table name along with "Missing Row" or "Column Discrepancy"
  - Ex: 5.66 AdmVisits Missing rows
- Attach the HTML report in your task or provide recent examples of missing primary keys from your SQL query



# Microsoft SQL Server

MEDITECH	SQL 2017	SQL 2016	SQL 2014	SQL 2012
SQL version:	14.0	13.0	12.0	11.0
Support ends:	July 2022	July 2021	July 2020	July 2019

Review MEDITECH's current list of supported SQL versions



#### What is an RDMS?

- A relational database management system...
  - Stores and manages related data to serve one or more applications
  - Allows data to be entered, edited, and deleted in tables
  - Manages data integrity
  - Offers secure access to information
  - Much more...

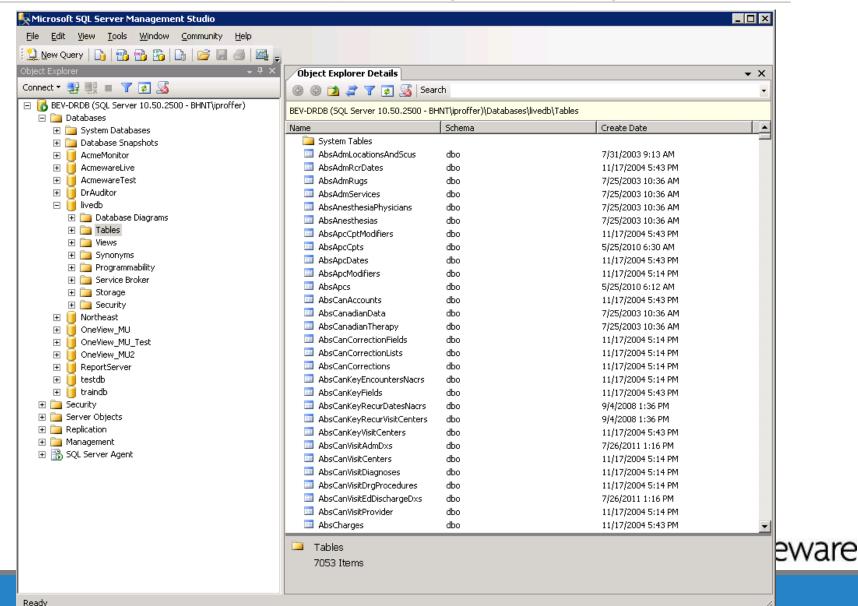


#### SQL Server & Data Repository

- DR is not a typical database (it's a relational database without relationships)
- The DR has 8,000+ tables as of 5.66, 15,000+ in 6.x
- Security is managed through SQL Server or Windows Active Directory (no connection to MIS user dictionary)
- The DR application includes SQL tables (including a Primary Key index) and stored procedure database objects
- Never modify your live and test DR databases this will adversely affect your data transfers and data continuity
  - One exception: non-clustered indexes
  - Indexes should be backed up in a script file!
- Create SQL report objects (stored procedures, views, functions, etc.) in your own database



## SQL Server & Data Repository



#### Server and Database Administration

- Server Maintenance
  - Monitor overall disk space and usage
  - Perform full database backups nightly
- Suggested Regular Database Maintenance
  - Check data integrity
    - DBCC, SQL Maintenance Wizard
  - Analyze and address index fragmentation



#### Database Administration



- Disk space vs. database space
  - Make sure primary data drive has plenty of capacity for livedb growth
  - MT recommends keeping 25% of total disk space free (livedb E: drive)
  - Database auto-growth options
    - Percentage vs. amount of space
    - Unrestricted vs. restricted space
- What happens when the drive is full?



#### Database Administration



- Table Indexes and fragmentation
  - SQL Maintenance Wizard can address this, but not intelligently
    - Indexes may be dropped and recreated
    - Every single table in the database is analyzed
  - Doing your own, targeted index maintenance is better
    - Assemble a list of tables you use for reports
    - Keep track of your own non-clustered indexes



### Rebooting the DR Server

- Do not reboot the server without stopping the background jobs!
- What happens if you do?
  - Table sequences may be interrupted
  - Data might be skipped
  - Table initial loads ("IL's") may need to be done to resync data
- You can stop the background jobs by:
  - Calling MEDITECH
  - Stopping the jobs via MEDITECH MIS application (non-MAGIC)



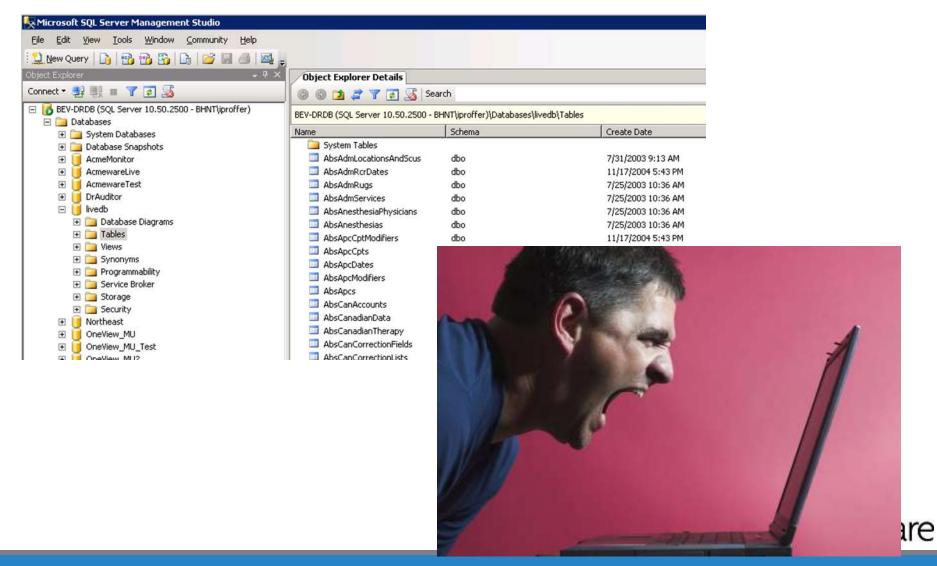


### SQL Server Management Studio

- Microsoft Management Console (MMC) Application to manage SQL Server instances
- Use for enterprise-wide server & database administration
  - Database backups, create logins, monitor server performance, manage user access to databases
- Use to develop T-SQL code and database objects the basis for reports
  - Stored procedures, views, user-defined functions



# Management Studio Demo



#### Using SSMS to Write T-SQL Code

- A Transact-SQL statement can be:
  - Entered as text
  - Auto-generated using the Query Designer
  - Loaded from an existing SQL Server stored procedure
  - Loaded from a file
  - Generated by scripting a SQL cbject
- Once designed, T-SQL Code can be:
  - Validated syntactically
  - Executed to produce a result set
  - Executed to create, modify, or delete a SQL Server object
  - Analyzed using with the Estimated Execution Plan to determine how the statement will be processed
  - Optimized with the Database Engine Tuning Advisor
- T-SQL Code can be saved:
  - As a SQL Server object (e.g., stored procedure, view, function)
  - As a SQL statement or script typically in a project located on your file system or local drive



## Report Presentation Options





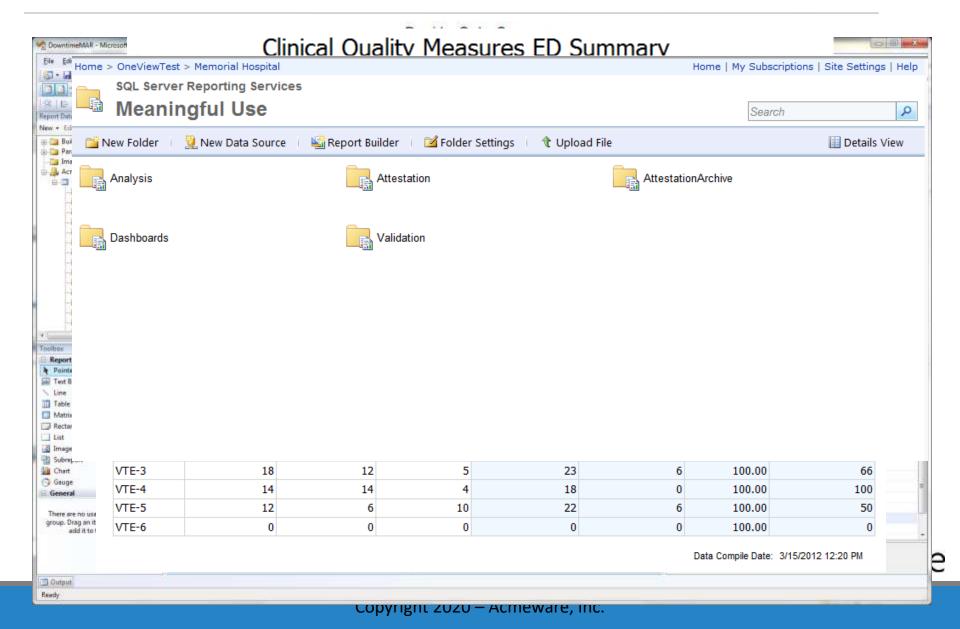
#### Presenting Your Data

- SQL Server Reporting Services
  - Report Manager
  - Report Builder
  - Analysis Services
- Other Custom Report Products
  - SAP Crystal Reports
  - KRONOS Analytics
  - Cognos
- Third Party DR-Based Products





## Reporting Services (SSRS)



#### Soup to Nuts, DR 102: SQL Development

- Finding Data
  - How can you find data in the DR?
- Organization
  - Database, Stored Procedures and Tables
- Efficiency
  - How to make your code run fast and more efficiently
- T-SQL TIPS
  - Helpful code tips



#### Look for our MUSE sessions

- Tuesday, May 29
  - 702 Custom BCA Dashboards with Visual Insight
  - 703 The Alphabet Soup of Clinical Quality Measures Reporting and Reimbursement: 2018 Updates
  - 704 Soup to Nuts Data Repository 101
  - 802 Report Designer Fundamentals
  - 804 Soup to Nuts Data Repository 102
- 1010 Revenue Cycle Optimization: Tools and Strategies for Success Wednesday May 30 at 2:30 pm
- 1087 HIE: Effective Integration and Interoperability Thursday May 31 at 1:45 pm
- 1104 The DR Overnight DBA Thursday May 31 at 2:45 pm
- 1091 Electronic Reporting: Quality Management Cycle Concepts that Achieve Reliable Results Friday June 1 at 9:00 am
- 1103 The Report Request Lifecycle Friday June 1 at 10:00 am



